

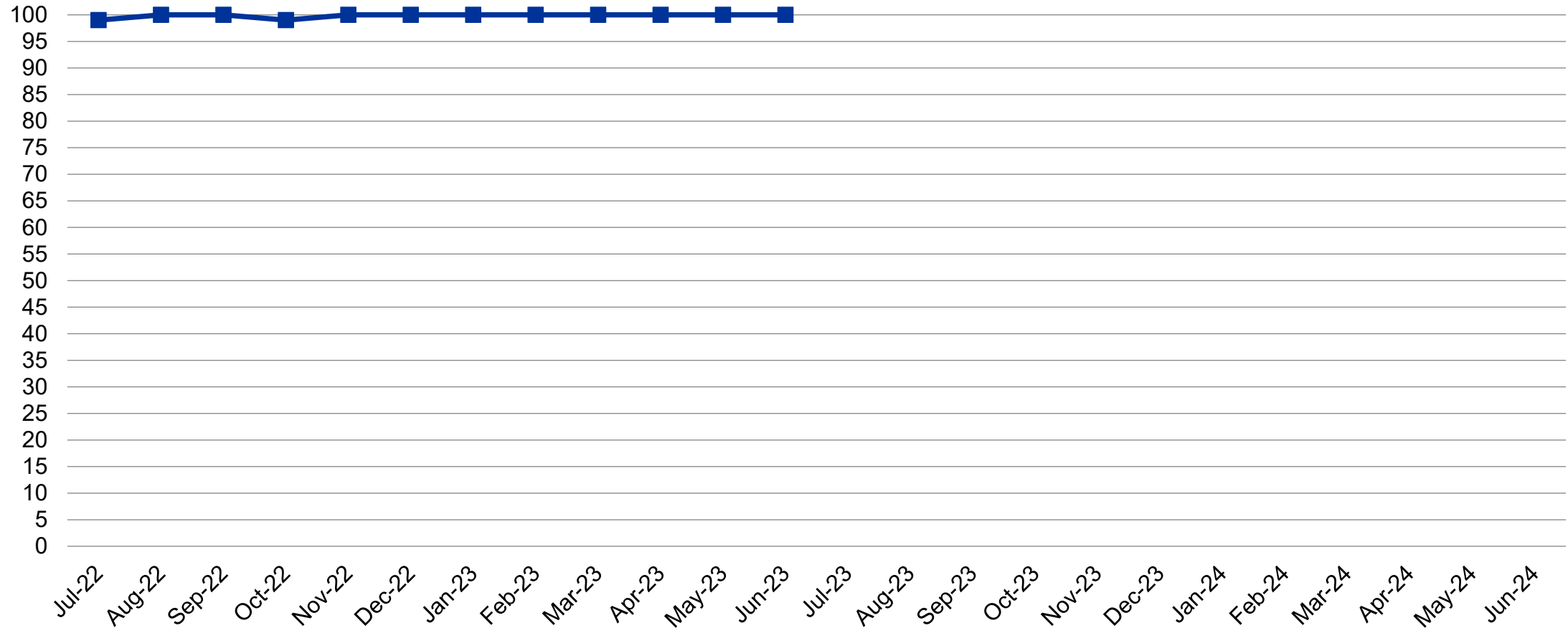


VTRS Advisory Council Update

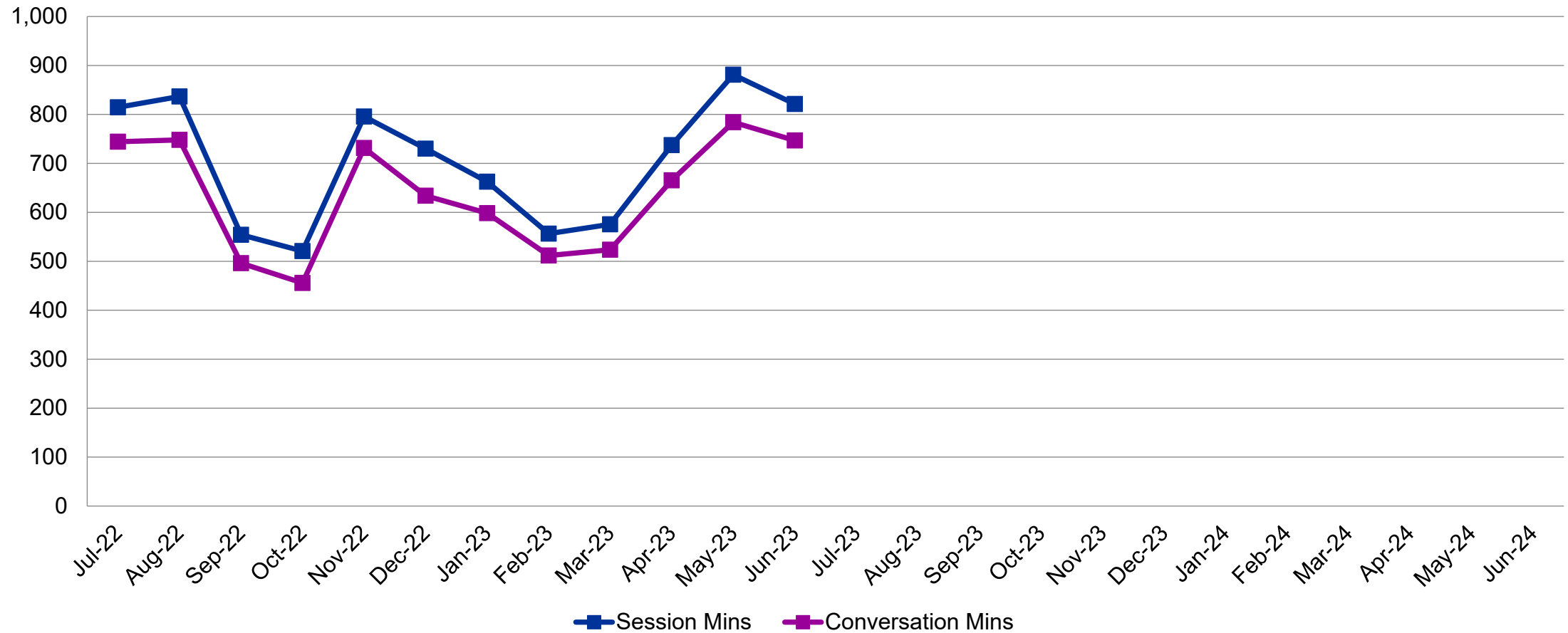
Christa Cervantes, Account Manager



Vermont CapTel Percent Answered in 10 Seconds



Vermont CapTel Session and Conversation Minutes





Vermont CapTel Customer Care Contacts

	Apr	May	Jun
Service	0	0	0
Technical	0	0	0
Product	0	0	0
Billing	0	0	0
Set Up	0	0	0
Info/Referral/Ed	0	0	0
Other	0	0	0



Vermont Outreach Update



Virtual Outreach available



[Vermont CapTel Website](#)

Live Chat with Customer Care

Spanish translation of website

[Announcement](#) posted to Hamilton Relay's News & Events



Vermont CapTel Marketing Materials

Available for download

Available in [English](#) and [Spanish](#)



Quarterly Newsletter: [Hamilton Relay Connector](#)

Available for download

Mailed to all addresses on distribution list



Hamilton Community Leader Award

- Statewide Recognition Program
- Nominations from Vermont encouraged
- 2023 [Nominations](#) are due:
July 14, 2023





Questions?