

# Budget + Payment Plans

3.302 (E) Equal Treatment of Payments

A company shall treat all payments made by any person including the ratepayer in the same manner unless the utility receives instructions to the contrary. Payments shall be applied [in the manner that provides the greatest benefit to the ratepayer]

*✓* - Eliminate requirement to separate paying for budget & ~~other~~ *✓*  
- \$ should go towards ~~other~~ *✓* - ~~Private~~ *✓*

*✓* If utility systems cannot accommodate there are Multi-metric processing (Billing + DQ notices) *both*

- 5-day notice process mimics regular disconnection process

- put a past due balance on Payer's Arrangement. Once the acct is at zero - Budget.