

HOUSEHOLD

* We would like the ability to split bill in 1/2 + 1/2 to each party. (Like!)
Yes!
Callouse if couple keep no answering
will be deleted.
Do not agree;

* Attempt collection on older bills - get a payment plan
(long term plan)
if not paid normal DQ process occurs.

✓ If a new person moves in with someone who has arrears and establishes service New person gets charged the arrears in the same household
Two people living together, with debt, one moves out, "old" person gets debt

• Change 2-3 yrs to 5 years for disconnection

- 18 years + older should be on acct?
- Keep bills in owners name; or in owner's name to collect - Leave as 6 years or less
- ^{do not distinguish} ^{Transfer to new} ^{Account} ^{Change to new} ^{Account}
- Require all ^{adult} members of household are the reported to utility, even if acct is only in one name