
Vermont Residential Contractor Registry

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Registration and Certification

➤ Mandatory Registration

- Who Must Register: Residential contractors who perform residential construction for a homeowner where the estimated value is \$10,000 or more, inclusive of labor and materials.
- Residential Construction: to build, demolish, or alter a residential dwelling unit, or a building or premises with four or fewer residential dwelling units, in this State and includes interior and exterior construction, renovation, and repair; painting; paving; roofing; weatherization; installation or repair of heating, plumbing, solar, electrical, water, or wastewater systems; and other activities the Office specifies by rule consistent with this chapter.

➤ Voluntary Certification

- Provide consumers and contractors with a publicly available, noncommercial venue for contractors to list optional approved certifications.

➤ Effective April 1, 2023

OPR's Role

- Provide information to the public concerning registration, certification, appeal procedures, and complaint procedures;
- Receive applications for registration or certification; issue registrations and certifications to applicants qualified under this chapter; deny or renew registrations or certifications; and issue, revoke, suspend, condition, and reinstate registrations and certifications as ordered by an administrative law officer;
- Prepare and maintain a registry of registrants and certificants;
- Use the registry to timely communicate with registrants and certificants concerning issues of health and safety, building codes, environmental and energy issues, and State and federal incentive programs; and
- Administer fees.

Outreach and Collaboration

➤ Outreach

- Email to 10,000 businesses and people (trade associations, corporations, word of mouth, internet searches)
- Poster
- Website (FAQs, applications, poster and contract templates)
- Radio and Newspaper advertisements
- Stakeholder Presentations

➤ Collaboration

- Advisors
- Vermont Consumer Assistance Program
- Professional associations

Registry

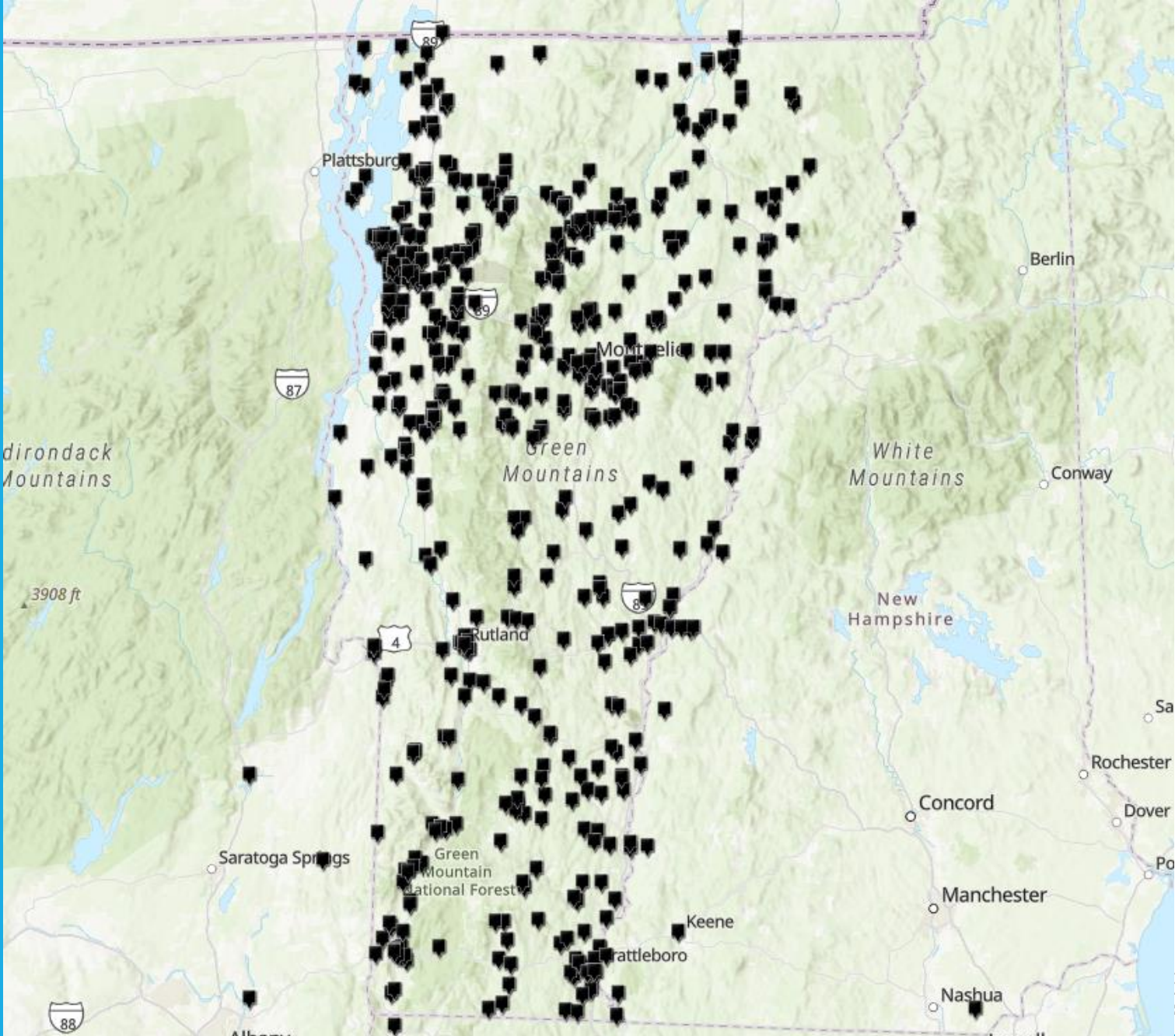
The screenshot shows a web browser window with the URL `secure.professionals.vermont.gov/prweb/PRServletCustom/app/NGLPGuestUser_V9csDxL3sXkjkMC_FR2HrA*/ISTANDARD?UserIdentifier=LicenseLookupGuestUser`. The page header includes the Vermont state logo and the text "OFFICE OF PROFESSIONAL REGULATION".

On the left side, there is a "GUEST SERVICES" menu with a "HOME" button. The main content area is titled "FIND A PROFESSIONAL" and contains the following elements:

- A "CHOOSE WHAT YOU WOULD LIKE TO DO:" section with two buttons: "LICENSEE LOOKUP" and "PROFESSION ROSTER DOWNLOAD".
- A note on the right: "Not all discipline is linked to the licensee lookup results. A comprehensive search of discipline is available on the [Complaints, Conduct & Discipline page](#)."
- Search filters:
 - "Profession" dropdown menu: Residential Contractors
 - "Profession Type" dropdown menu: Residential Contractor - Business
 - "Status" section with checkboxes:
 - ACTIVE
 - Inactive per Request
 - Expired
 - Disciplined (This status will only provide licenses that are currently suspended, conditioned, surrendered, or revoked. Not all discipline affects license status. A comprehensive search of discipline is available on the [Complaints, Conduct and Discipline Page](#))
- A blue "DOWNLOAD" button and a "Reset" link.

At the bottom of the browser window, there is a copyright notice: "Copyright © 2021 State of Vermont. All rights reserved. Accessibility Policy + Privacy Policy". The Windows taskbar at the very bottom shows the time as 3:33 PM on 9/11/2023.

Interactive Map



NATIONAL REGULATION
BY STATE

Status Report

Number of Active Licenses	
Business	481
Individual	286
Total	767

Complaints	
Total number of complaints	9
Reasons	No justification, quality of work not fraud

Looking Forward

- Identify Certifications
- Data Collection and Analysis
- Administrative Rules
 - Preliminary draft underway
 - Internal review and consultation with Advisors
 - Rulemaking process
- Report (Due Spring 2024)