



*AmpliFund*



# Training Session 1: AmpliFund Overview

**Vermont Public Service Department**

**7/10/24**

# Agenda

**Goal:** *Understand how to navigate through AmpliFund, edit your account, edit a grant, and run reports.*

1. Activation Email
2. General Navigation
3. Updating your Account
4. Adding Users
5. Understanding a Grant Record
  1. Grid
  2. Create a View
  3. Grant Details
  4. Edit a Grant
6. Reports
7. Support
  1. Resource Center
  2. Customer Support

# Activation & Account

# Activation Email

- When you receive an award, your funder will send you an email notification inviting you into AmpliFund.
  - [no-reply@gotomygrants.com](mailto:no-reply@gotomygrants.com)

Name of Account Owner



Hello **Admin,**

You are receiving this notification because your organization has been given an award from **Funder Name**

Funder

This award of 1 years 0 months 0 days begins on 4/4/2023.

Period of Performance

If you currently use AmpliFund, please [login](#) to see the details of your award and get started.

Link if you have an account

If you have never used AmpliFund, please use [this link](#) to set your password and login.

Link to register

Regards,  
AmpliFund Administrator  
Idaho Department of Environmental Quality

AmpliFund is the leading enterprise grant management platform designed for nonprofit and public sector organizations to manage every phase of the grant management process.

# Register

## (First time in AmpliFund)

### 1. Click on second link in Activation Email



Hello Admin,

You are receiving this notification because your organization has been given an award from Funder Name

This award of 1 years 0 months 0 days begins on 4/4/2023.

If you currently use AmpliFund, please [login](#) to see the details of your award and get started.

If you have never used AmpliFund, please use [this link](#) to set your password and login.

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[Link to register](#)

AmpliFund is the leading enterprise grant management platform designed for nonprofit and public sector organizations to manage every phase of the grant management process.

### 2. Create a password

AmpliFund

### Create Password

Email Address MainContact@noemail.com

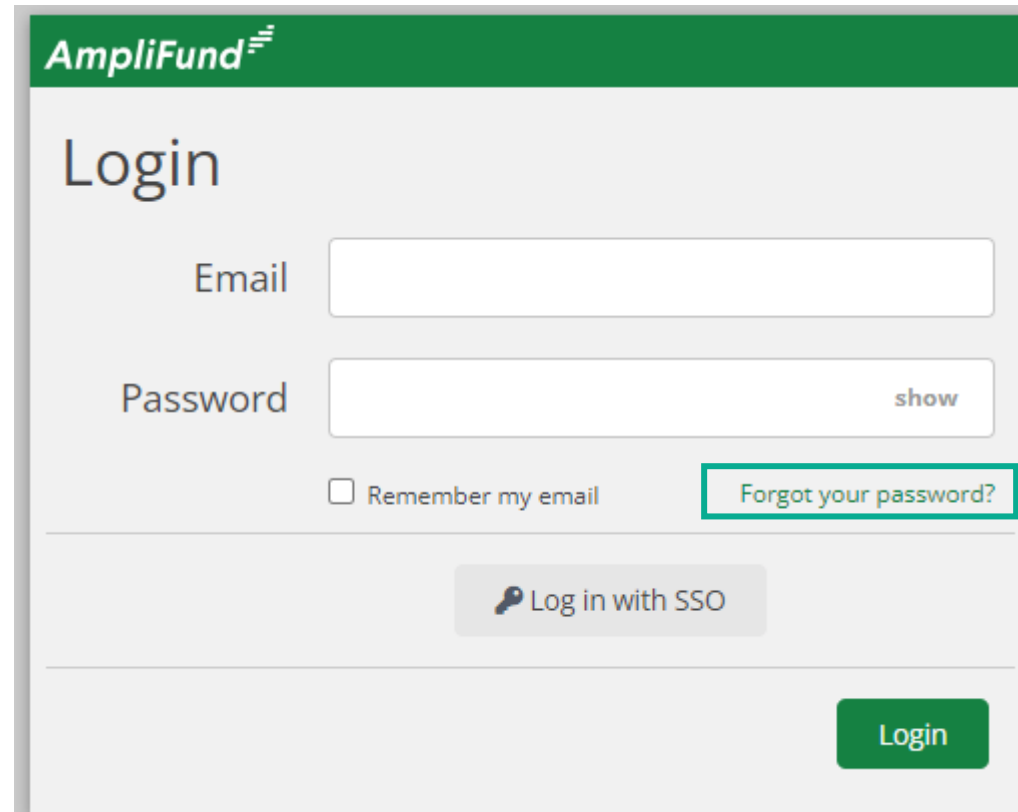
New Password  show

Confirm Password  show

Submit Cancel

# Login

1. Log-in at: <https://www.gotomygrants.com/>
2. Enter your Email
3. Enter your Password
4. Click **Login**



AmpliFund<sup>™</sup>

## Login

Email

Password  [show](#)

Remember my email [Forgot your password?](#)

[Log in with SSO](#)

[Login](#)

Send reset link from:  
[no-reply@gotomygrants.com](mailto:no-reply@gotomygrants.com)

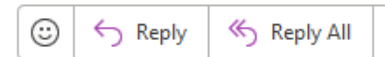
# Password Reset


- Email from AmpliFund Administrator ([no-reply@gotomygrants.com](mailto:no-reply@gotomygrants.com))
  - Need to add as safe sender
  - Check Junk, if not received

## AmpliFund Password Reset



AmpliFund Administrator <[no-reply@gotomygrants.com](mailto:no-reply@gotomygrants.com)>  
To



 If there are problems with how this message is displayed, click here to view it in a web browser.



Dear Jennifer ,

A request has been received to reset your password.

Please click the link below and follow the instructions to create a new password.

[Create New Password](#)

Regards,  
AmpliFund Administrator

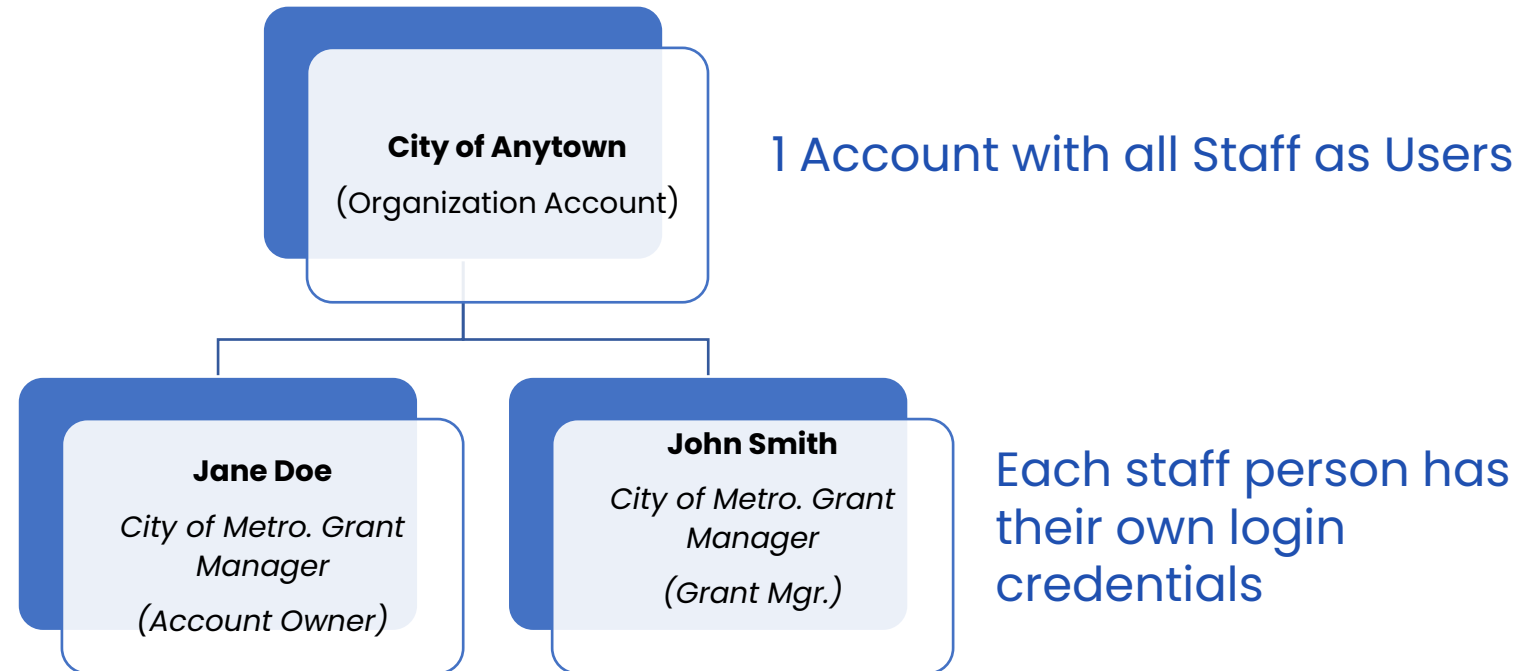
# In-System Demo

General Navigation & Updating Your Account



# Your Account

- City of Anytown receives a grant
- Jane Doe is the account owner for the City of Anytown .
  - Jane receives the Activation email
  - Jane needs to update the City of Anytown's account information
  - Jane needs to add other users to the City of Anytown's account



# Update your Account

- Administration > License Information > Edit icon (pencil)
- Update the following fields:
  - Name
  - Primary Address
  - Unique Entity Identifier
  - EIN/Federal Task ID
  - Account Owner (*optional*)
- Click **Update**

## Client Information

### Organization Information

Name\*

DBA Name

Organization Type

### Primary Address

Address Line 1

Address Line 2

City

State

Zip Code

Country

### Primary Email Address

Email Address\*

### Primary Admin User

Account Owner\*

### Primary Phone Number

Phone Type\*  Country Code  Phone Number  Ext.

Unique Entity Identifier

# Example of Daily/Weekly Email

Your Name - Daily Digest Inbox x

AmpliFund Administrator <no-reply@gotomygrants.com> Sun, Dec 3, 5:04 AM (1 day to me)



Dear Admin,

Below is a summary of items assigned to you and not yet marked complete.

### Past Due

Grant

8/31/2023 - [Recipient-entered Award Name](#) - [Budgeting Tracking Period Due](#) -

8/31/2023 - [Recipient-entered Award Name](#) - [Performance Tracking Period Due](#) -

List of Assigned Tasks

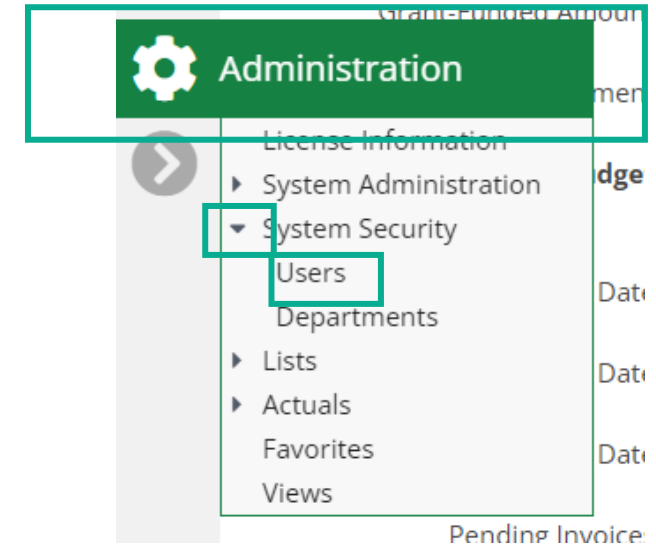
# Adding Users

# Adding Users

- **Best practice is to have at least two users in your account**

- **To Add Users:**

- Go to: Administration > System Security > Users > +
- Roles:
  - > Organizational Admin: Access to everything
  - > Department Admin: Access to only assigned grants
  - > Executive: View-only access

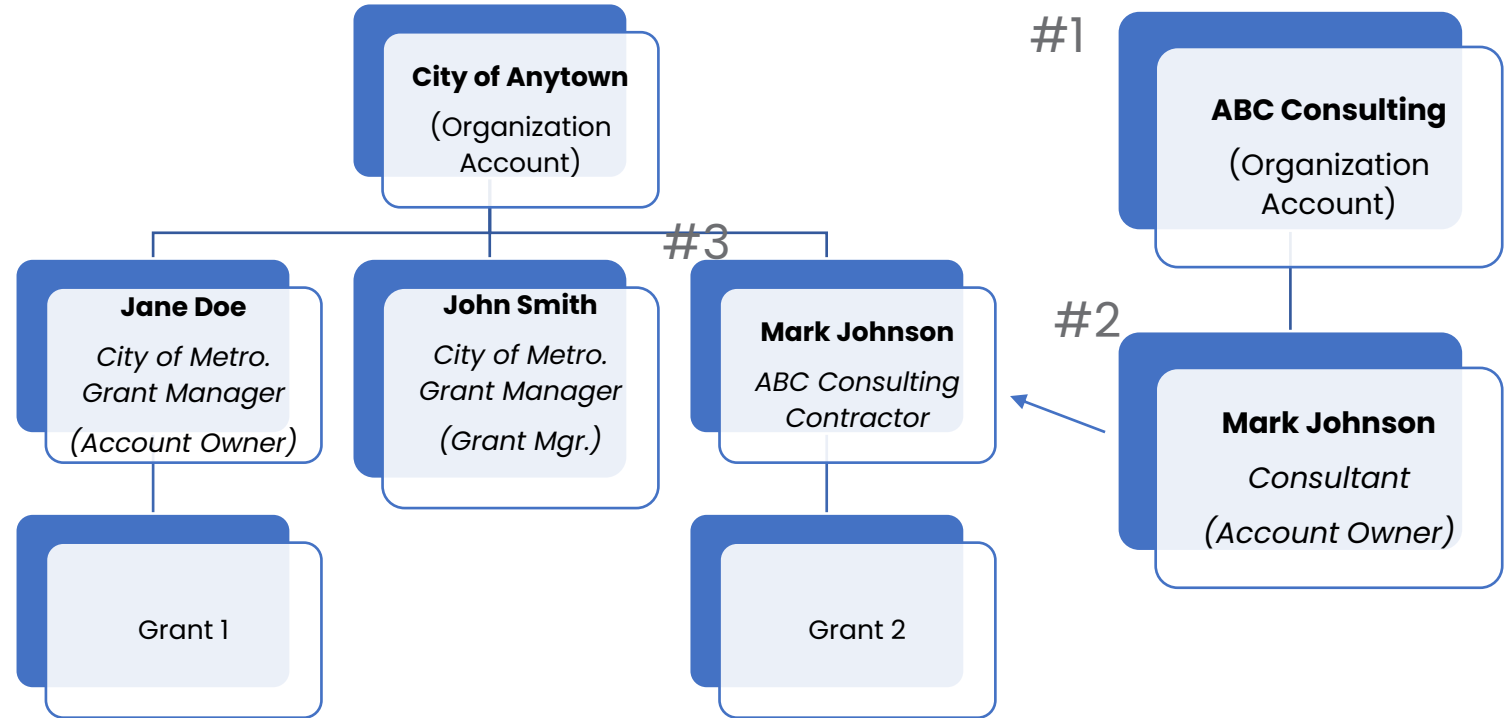


- **Adding a Contractor to your Account**

- Contact AmpliFund Support
  - > AmpliFund Support will work with Contractor to create their own account
  - > AmpliFund Support will add the Contractor as a user to your account
    - Role = Department User (No Salary)

# Contractor Account

- City of Anytown's receives a grant
- City of Anytown hires ABC Consulting to manage grant
- Mark Johnson works for ABC Consulting and manages the City's grant.
  - Mark (or the City) contacts AmpliFund Support
  - AmpliFund Support creates an account for ABC Consulting, with Mark as a user
  - AmpliFund Support (or the City) adds Mark as a user in the City's account



# In-System Demo

Adding Users

# In-System Demo

Understanding a Grant Record

**Views, Grant Details, Adding a Grant Manager**



# In-System Demo

Reports

# In-System Demo

Customer Support

# Questions?

# Next Steps

## Updates in AmpliFund

- Login to AmpliFund
- Update your Account Information
- Add at least 2 users
- Assign a Recipient Grant Manager to each Grant

## Upcoming Training

- Attend Reimbursement Payment Training
  - 7/12/24 @ 2 PM ET





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# References

# References

- **Account**
  - [How to Change your Password](#)
  - [How to Edit account Details](#)
  - [How to Add a New User](#)
  - [How to Edit a User](#)
  
- **Navigation**
  - [Navigation Video](#)
  - [Navigation Guide](#)
  
- **Grant**
  - [How to Edit a Grant](#)
  
- **Reports**
  - [Report user guides](#)

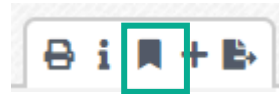
# Grants

# Saving a Grants View

1. Navigate to the grants grid: *Left Menu > Grant Management > Grants*
2. Arrange the grid:
  1. Add columns (dropdown arrows on the column)
  2. Filter (dropdown arrows on the column)
    1. Best practice: 'Contains'
  3. Re-order columns by dragging
  4. Create groups by dragging a column to the header
    1. E.g. Group by 'Fiscal Year Received'
  5. Change number of records per page

## 3. Click **Save Current View**

## 4. Name your view



## 5. Enter a Description (optional)

## 6. Check **Private View** to create a view for yourself. Leave unchecked to create a view for your organization.

## 7. Click **Create**.

## 8. Views are saved here: *Left Menu > Grant Management > Views*



# Edit Grant – Assign a Recipient Grant Manager

- Left Menu > Grant Management > Grants > [Name] > **Edit (pencil icon)**
- To Do:
  - Assign a Recipient Grant Manager (**Required**)



Post-Award Information

Responsible Person    Test User

Grant Manager\*

Recipient Grant Manager\*   

Award Identification Number   

RED ID Number

- Other Details (*optional*)
  - Recipient Award Name
  - Recipient Description
  - Unique Identifier

# Reports

- Left Menu > Reports

Post-Award Status

Export PDF

Export report using dropdown arrow

Filter data

Find... ^ v

### Post-Award Status

Awarded Date  
02/15/2023 - 08/01/2023

Status	Risk	Grant	Grantor	Departments	Subjects
Approved		ID DEQ Test Award	Idaho Department of Env	ARPA, ARPA	
Approved		TEST Award 2	Idaho Department of Env		
<b>Total</b>					

**Filters** +

**Award Status** x  
Approved

**Risk** x

**Departments** x  
All

**Subjects** x

Toggle columns off and on

**Columns**

Status

Risk

Grant

Grantor

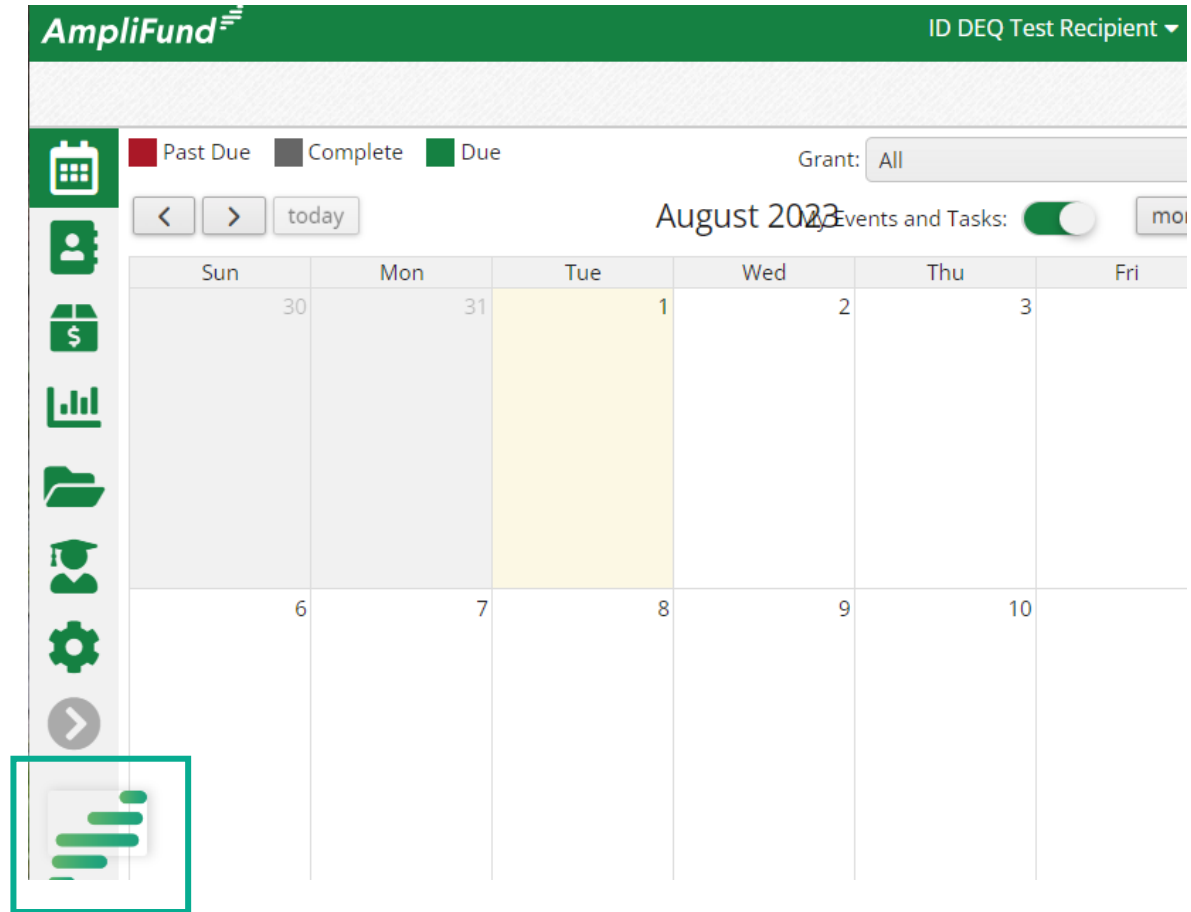
Departments

- ...

# Support

# Resource Center

- Bottom-left corner
- Guides and Walkthroughs



AmpliFund ID DEQ Test Recipient

Past Due Complete Due Grant: All

< > today August 2023 Events and Tasks:  mo

Sun	Mon	Tue	Wed	Thu	Fri
30	31	1	2	3	
6	7	8	9	10	

# Customer Support

# Access Customer Support



## Visit the support portal

<https://amplifund.zendesk.com>

## Submit a support ticket

[support@amplifund.zendesk.com](mailto:support@amplifund.zendesk.com) or in product

## Call the help desk

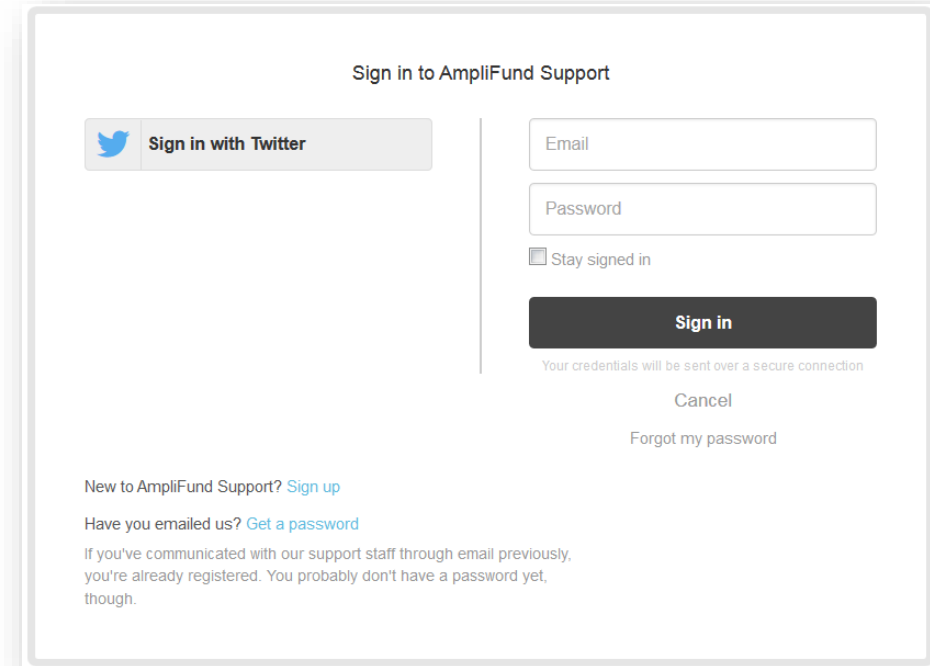
(844) 407-3572

## Customer Support Hours


8:00am – 8:00pm ET, Monday through Friday,  
excluding holidays

# AmpliFund Support Site

1. Go to <https://amplifund.zendesk.com>
2. Click the **Sign up** link
3. Enter your **full name**
4. Enter your **email address**
5. Complete the **I'm not a robot** check
6. Click the **Sign up** button
7. A welcome email from [support@zendesk.com](mailto:support@zendesk.com) will be sent to you via email
8. Click the link to set your password



Sign in to AmpliFund Support

 Sign in with Twitter

Email

Password

Stay signed in

**Sign in**

Your credentials will be sent over a secure connection

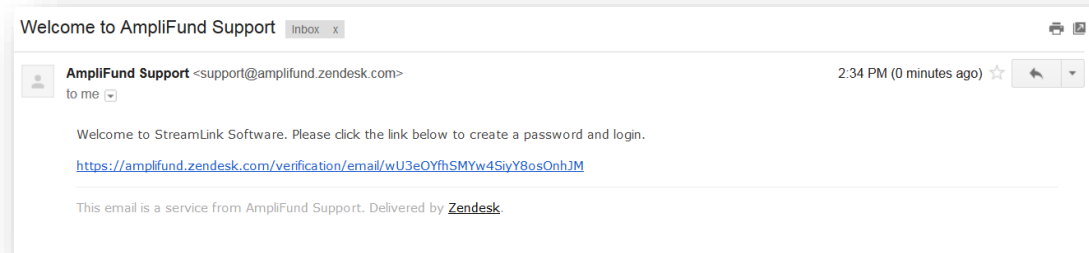
Cancel

[Forgot my password](#)

New to AmpliFund Support? [Sign up](#)

Have you emailed us? [Get a password](#)

If you've communicated with our support staff through email previously, you're already registered. You probably don't have a password yet, though.





# AmpliFund Support Site

**AmpliFund**

Have a question about AmpliFund? Search our support site.

- Release Notes**  
Weekly announcement of enhancements, updates, and fixes in AmpliFund
- User Guides**  
AmpliFund User Guides and Quickstart Guides for download
- Instructions**  
Step-by-step instructions on using AmpliFund's features
- Upcoming Training and Videos**  
Live training events and videos on how to use AmpliFund
- Import Templates**  
Excel templates for importing data into AmpliFund
- FAQs**  
Frequently Asked Questions about using AmpliFund
- Submit a Ticket**  
Still need help? Submit a request to our help desk.